

Graphics issues with Book Monkeys exercise in Reading Level 3

Date: 04/15/2021

Summary: In rare cases, some Chromebook models may not properly display some of the graphics in Book Monkeys (Reading Level 3).

Symptom: When answering a question, the response cards become scrambled and/or unreadable.

Affected hardware: Specific Chromebook models

Brand	Model
Lenovo	Lenovo 100e MTK 81QB (Gen 2)
Lenovo	Lenovo 300e

Examples:



Solution: We are working to address this issue as soon as possible. In the meantime, we are encouraging the use of another supported device such as iPad, Windows/Mac computer, or other Chromebook model for those that have access to them.

If you are experiencing this issue, please reach out to our Support team for the latest information available and so that we may notify you, once this has been resolved.