

## EXERCISE ICONS NOT RESPONDING IN SAFARI ON IPAD/IOS

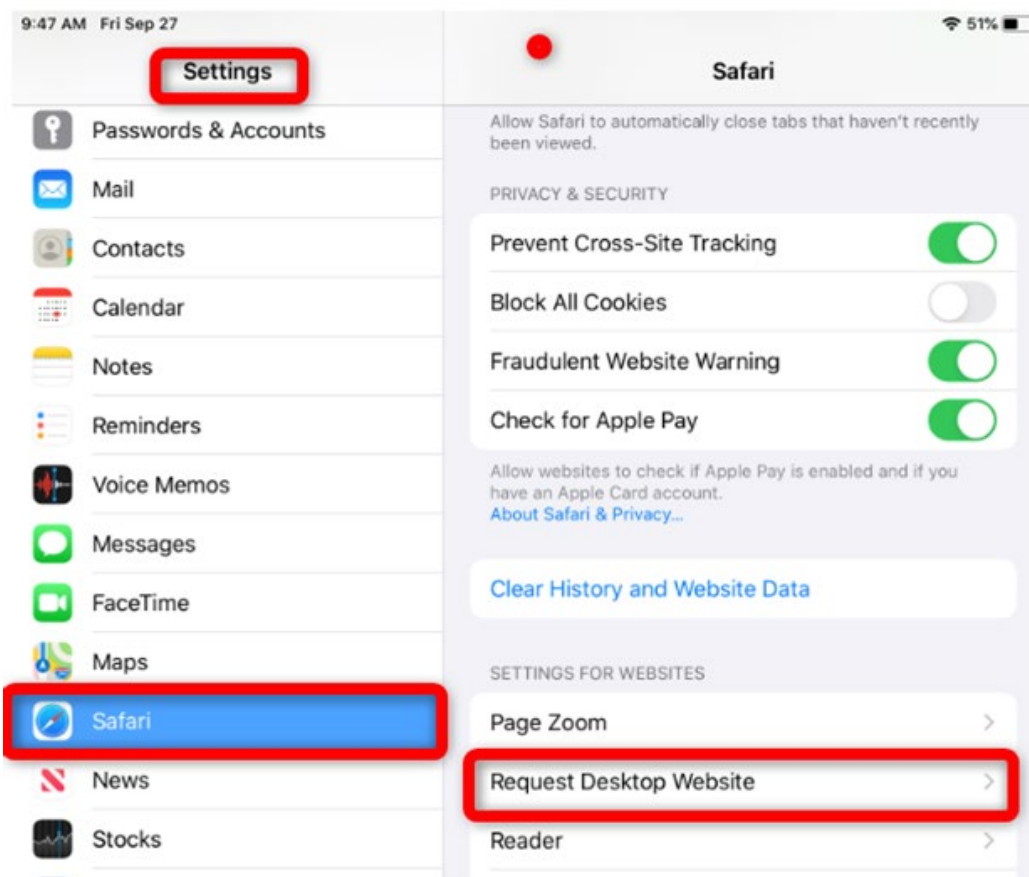
Updates to iOS on iPad (version 13.x and higher) have caused conflicts with Fast ForWord components. Reading Assistant Plus and Reading Progress Indicator (RPI) are not affected.

The symptom observed is that a student will open a Fast ForWord component in the Safari browser. The exercise selector screen will appear, displaying the icons for the day's scheduled exercises. At this point tapping any of the exercise icons does not produce a response.

To resolve the issue in Safari, take the following steps:

- Go to Settings > Safari > Request Desktop Website > All Websites
- Change the All Websites setting to "OFF"

About iOS 13 updates: <https://support.apple.com/en-us/HT210393>





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