

## iPad - Sound Not Audible in Fast ForWord Exercises

In some instances, students using iPads might not be able to hear sound in Fast ForWord exercises. Here are suggestions for preventing or resolving these issues.

### General:

- Stay on the active exercise session tab. Do not switch to other tabs, apps or the iPad Home screen.
- Plug the headset in (if applicable) before starting a Fast ForWord exercise session. Do not unplug it until the session ends.

### From Apple:

- Clear the browser cache in Safari - <https://support.apple.com/en-us/HT201265>
- Access and customize Control Center on your iPad - <https://support.apple.com/en-us/HT210974>
- If you hear no sound or distorted sound from your iPhone, iPad, or iPod touch speaker - <https://support.apple.com/en-us/HT203794>
- If the microphones on your iPad aren't working, we recommend taking the following steps provided by Apple. - <https://support.apple.com/en-us/HT203792>